

# All About the Behavioral Health Urgent Care Center (BHUCC)

A Behavioral Health Urgent Care Center (BHUCC, pronounced “Buck”) in the City of Industry is now open! The new 9,000 square foot facility will serve people in the San Gabriel Valley who are experiencing a mental health crisis. The BHUCC is open 24 hours a day, seven days per week.



## Services

- 24/7 outpatient program
- Rapid mental health assessment, crisis intervention, and medication support
- Case management
- Linkage to recovery-oriented community resources and on-going mental health services
- Walk-ins welcome (call ahead for additional information and estimated wait times)
- All insurance plans accepted (individuals without insurance are also able to receive services. Contact us for more information.)
- Clients may stay up to 24 hours

## Amenities

- An adult unit equipped to serve 12 adults (ages 18 and up)
- An adolescent unit equipped to serve six teens (ages 13 to 17)
- Quiet rooms
- Therapy rooms

Clients are permitted a stay of up to 24 hours (overnight stays are allowed). Those who are unable to stabilize after 24 hours are transitioned to a higher level of care. All clients receive continuing mental health services and other supportive services when they return home to help maintain ongoing stability. The BHUCC also features a Crisis Walk-In Center (CWIC) open seven days a week from 8 a.m. to 8 p.m., where people can come in if they are experiencing a crisis.

Operated by Star View Behavioral Health on behalf of the Los Angeles County Department of Mental Health, the BHUCC is designed to alleviate the impact on hospital emergency rooms that are not equipped to deal with mental health related issues.

## What is a BHUCC?

The Behavioral Health Urgent Care Center (BHUCC, pronounced “Buck”) is a place where people experiencing a mental health crisis can go to be stabilized. It can be compared to an Urgent Care Center where people often go for a medical emergency instead of going to the hospital ER.

### The BHUCC provides:

- Crisis stabilization service
- Up to 12 adults (ages 18 and up) and six adolescents (ages 13 to 17)
- Doctors, nurses, therapists, peer counselors
- 24/7 Outpatient Program
- Patients may stay up to 24 hours
- Average stay is 4 to 6 hours
- Round the clock security staff
- Discharged patients leave the area and return to their home and community services
- Walk-ins welcome (call ahead for additional information and estimated wait time)
- All insurance plans accepted (individuals without insurance are also able to receive services. Contact us for more information.)

These facilities operate 24/7 to provide crisis stabilization for up to 12 adults and six adolescents. Clients can stay up to 24 hours. Designed to prevent psychiatric hospitalizations, the BHUCCs will help clients to stabilize and will also provide referrals to other needed services. Transportation is provided as needed.

**Long Beach BHUCC** : Phone: (562) 548-6565

**City of Industry BHUCC** : Phone: (626) 626-4997

**High Desert BHUCC** : Phone: (661) 522-6770