



## MedImpact Summary Plan Description (SPD)

This Summary Plan Description (SPD) outlines the basic features of the Plan and how it operates to help you receive the maximum advantage from your pharmacy benefit.

### About MedImpact and Contact Info

The prescription drug program for Glendale Unified School District is administered by MedImpact and its affiliates. This Summary Plan Description is only a summary of the key parts of the Plan. You may contact MedImpact toll free at: 844-863-0356, visit the MedImpact website at: [www.medimpact.com](http://www.medimpact.com), or utilize the MedImpact mobile app for more details about the applicable copays and drug coverages under your Plan benefits.

### How to Fill Prescriptions

You have multiple ways to fill your prescriptions depending on your medication needs.

#### Retail Pharmacy Benefit

For covered prescription drugs obtained at an in-network retail pharmacy, Glendale Unified School District will provide coverage for up to a 30-day supply per dispensing (standard supply), subject to the cost share listed in the **Copay Grid**.

#### Mail Order Pharmacy Benefit

The Plan utilizes MedImpact Direct as the mail order pharmacy. To set up mail-order services, visit [www.medimpactdirect.com](http://www.medimpactdirect.com) or call 855-873-8739 for assistance. Glendale Unified School District will provide coverage for up to a 90-day supply per dispensing (standard mail order supply), subject to the cost share listed in the **Copay Grid**.

#### Specialty Pharmacy Benefit

The Plan utilizes MedImpact Direct Specialty as the specialty pharmacy. To set up specialty services visit [www.medimpactdirect.com](http://www.medimpactdirect.com) or call 877-391-1103 for assistance. Glendale Unified School District will provide coverage for up to a 30-day supply per dispensing (standard supply), subject to the cost share listed in the **Copay Grid**.

## What You Will Pay

### Copay Grid

| Copay Grid<br>RX PPO                  | What You Will Pay  |                        |                       |                                | Limitations,<br>Exceptions, and<br>Other<br>Important<br>Information |
|---------------------------------------|--------------------|------------------------|-----------------------|--------------------------------|--|
|                                       | Retail<br>Pharmacy | Mail Order<br>Pharmacy | Specialty<br>Pharmacy | OON<br>Pharmacy                |  |
| Generic Drugs (Tier 1)                | \$10               | \$20                   | \$30                  | Copay plus 25%<br>cost of drug | See Formulary<br>document  |
| Preferred Brand Drugs<br>(Tier 2)     | \$25               | \$50                   | \$30                  | Copay plus 25%<br>cost of drug |  |
| Non-Preferred Brand<br>Drugs (Tier 3) | \$40               | \$80                   | \$30                  | Copay plus 25%<br>cost of drug |  |

| Copay Grid<br>RX HMO                  | What You Will Pay  |                        |                       | Limitations,<br>Exceptions, and<br>Other<br>Important<br>Information |
|---------------------------------------|--------------------|------------------------|-----------------------|--|
|                                       | Retail<br>Pharmacy | Mail Order<br>Pharmacy | Specialty<br>Pharmacy |  |
| Generic Drugs (Tier 1)                | \$5                | \$10                   | \$30                  | See Formulary<br>document  |
| Preferred Brand Drugs<br>(Tier 2)     | \$20               | \$40                   | \$30                  |  |
| Non-Preferred Brand<br>Drugs (Tier 3) | \$35               | \$70                   | \$30                  |  |

### Out of Pocket Expenses

There are two phases that your Plan will experience throughout the year as determined by reaching predetermined thresholds in your medical and pharmacy spending:

- **Copayment phase:** You pay the copayment amounts listed in the **Copay Grid** until you reach your out-of-pocket maximum listed in the **Accumulator Grid**
- **100% Coverage Phase:** Once you have reached your out-of-pocket maximum your Plan pays 100% of eligible medical and prescription drug expenses for the rest of the benefit year

## What You Will Pay

### Accumulator Grid

| What You Will Pay               |        |        |
|---------------------------------|--------|--------|
| Type of Accumulator             | Member | Family |
| <b>Deductible:</b><br>PPO & HMO | \$0    | \$0    |
| <b>Out of Pocket:</b><br>PPO    | \$1500 | \$3000 |
| <b>Out of Pocket:</b><br>HMO    | \$1000 | \$2000 |

### Website Information

Access to additional Plan information and tools such as those listed below are accessible by [www.medimpact.com](http://www.medimpact.com), or utilizing the MedImpact mobile app.

- **Pharmacy Location Services:** Find a participating pharmacy using the online pharmacy locator
- **Drug Price Check:** Identify which drugs are covered by your Plan, get an estimated cost before filling a prescription and compare estimated costs between generic and brand-name drugs
- **Tracking Out-Of-Pocket Expenses:** See current remaining Plan balances, up-to-date out-of-pocket expenses and maximum out-of-pocket expense limits

### Benefit Coverage and Limitations

The Formulary is a list of medications that are covered by your Plan; however, specific coverage and/or utilization limitations may apply. Members may have specific benefit exclusions, copayments or coverage considerations that are not reflected specifically in the Formulary. The Formulary applies only to outpatient drugs prescribed to members and does not apply to medications used in an in-patient settings. If you have specific questions regarding your coverage, please contact MedImpact at 844-863-0356.

#### General Covered Drugs

- Federal Legend Drugs
- State Restricted Drugs
- Diabetic Supplies (includes needles and syringes)
- Specialty Pharmacy Drugs
- Compounded Medications of which all ingredients are covered by the Plan with a Prior Authorization (PA)
- ACA Preventative Medication Drug List (covered at 100%)

#### General Excluded Drugs

- Over the Counter (OTC) medications or their equivalents, unless the individual's pharmacy benefit offers coverage of OTC medications

- Drugs specifically listed as not covered
- Any drug products used for cosmetic purposes
- Infertility drugs
- Antiobesity drugs
- Diagnostic supplies (non-Diabetes)
- Ostomy supplies
- Experimental drug products or any drug product used in an experimental manner
- Non self-administered injectable drug products unless otherwise specified in the Formulary listing
- Foreign sourced drugs or drugs not approved by the United States Food & Drug Administration (FDA), except in certain cases of drug shortage, when allowed under the individual's pharmacy benefit

**Quantity Limitations:** There may be quantity limits on certain medicines. Quantity limits are based on the FDA's recommended dosing guidelines for each medication and are reviewed regularly by the Plan to ensure clinical appropriateness. Limits are set to ensure safety and efficacy in the treatment of various health conditions. Requests for drug quantities above Plan limits require review and authorization by MedImpact.

**Prior Authorization (PA):** A program used to validate diagnosis or other treatment information to assure the prescription is being prescribed appropriately. Often times this requires additional information from the prescriber for approval.

**Step Therapy:** A program in which the member must try one or more prerequisite drugs before the Step Therapy drug will be covered by the Plan. This is designed for people who regularly take prescription drugs to manage ongoing medical conditions.

**Example:**

- **Step 1 medications:** Generic drugs that have the same health benefits as higher-cost medications.
- **Step 2 medications:** Brand-name drugs recommended if a Step 1 medication does not work for you. Step 2 medications may cost you and your Plan more than Step 1 medications.

**Brand Name Drugs and Generic Drugs**

A generic drug is a prescription drug that is marketed by one or more pharmaceutical companies under its non-proprietary name after its patent has expired. A brand name drug refers to a prescription drug that is marketed by one company under its proprietary name before or after its patent has expired.

If you elect to receive a brand-name drug, or if your prescriber requires that a brand-name drug be dispensed when a generic equivalent medication is available, you will pay the applicable brand co-payment plus the difference in cost between the brand and the generic medications.

Generic medications remain your lowest-cost choice — offering you the least expensive alternative without sacrificing safety and effectiveness. Generic drugs are safe and as effective as their brand-name counterparts, and they cost you less.

If you are taking a medication that's not on the preferred list, ask your doctor to consider prescribing a lower-cost generic or preferred brand-name drug. To find out which drugs are preferred log on [www.medimpact.com](http://www.medimpact.com) and select "Formulary Search" from the menu on the left side of the webpage.

### Medication Request (Prior Authorization) Process

Depending upon Plan benefit design a medication request process may apply as follows:

- **Coverage Exceptions:** Drugs that are listed in the Formulary with associated Prior Authorization (PA) require evaluation prior to dispensing at a pharmacy. Each request will be reviewed on an individual member need basis. If the request does not meet the guidelines, the request for coverage of the prescription will not be approved and alternative therapy may be recommended.
- **Obtaining Coverage:** Coverage, questions or information about the medication request may be obtained by:
  - Faxing a completed **Medication Request Form** to MedImpact at (858) 790-7100
  - Contacting MedImpact at 844-863-0356, and providing all of the necessary information requested. MedImpact will provide an authorization number, specific for the prescription drug, for all approved requests. Non-approved requests may be appealed. The prescriber must provide information to support the appeal. Prior Authorization is generally not available for prescription drugs that are specifically excluded by the benefit design

### Appeals of Adverse Benefit Determinations

If an adverse benefit determination is rendered, in whole or in part, or a benefit denial is rendered on the member's claim, the member may file an appeal of that determination. The member's appeal of the adverse benefit determination can either be verbal or written and submitted to MedImpact within 180 days after the member receives notice of the adverse benefit determination.

If the adverse benefit determination is rendered with respect to an urgent Prior Authorization (PA) request, a healthcare professional with knowledge of the member's condition is always deemed to act as the member's representative.

If the member does not object to representation by a healthcare professional or authorizes the healthcare professional or another party to represent him/her to the conclusion of the appeal process, the member will have exhausted his/her opportunity to appeal the adverse benefit determination or benefit denial in the future. However, if the member does not authorize the healthcare professional to request an appeal on his/her behalf, the member may reject the representation and withdraw the appeal request.

Any member representatives must be identified and their authority verified in accordance with MedImpact policy and procedures. There are no fees or costs charged to the member for any level of appeal conducted by MedImpact on behalf of Glendale Unified School District.

The member's appeal should include the following information:

- Name of the person filing the appeal
- Pharmacy benefit identification number
- Date of birth
- Written statement of the issue(s) being appealed
- Drug name(s) being requested, and
- Written comments, documents, records or other information relating to the claim.

The member's appeal and supporting documentation may be mailed or faxed to:

**MedImpact HealthCare Systems, Inc.**  
**Attn: Appeals Coordinator**  
**10181 Scripps Gateway Ct.**  
**San Diego, CA 92131**

OR

Fax: **858-790-6060**

## MedImpact's Review

The review of a member's claim or appeal of an adverse benefit determination on behalf of Glendale Unified School District will be conducted in accordance with the guidelines Glendale Unified School District's pharmacy benefit plan, the requirements of the Employee Retirement Income Security Act (ERISA) and any related laws. Members will be accorded all rights granted to them under ERISA, if applicable.

### Review of Adverse Benefit Determinations of Pre-Service Clinical Prior Authorizations

MedImpact will provide the first-level review of appeals of adverse benefit determination for pre-service clinical Prior Authorizations (PA). Such claims will be reviewed against pre-determined clinical criteria relevant to the drug or benefit being requested under Glendale Unified School District's pharmacy benefit plan. If the member's first-level appeal is denied, the member may appeal the decision and request an additional second-level review. The second-level review will be conducted by an Independent Review Organization (IRO).

### Review of Administrative Denials

MedImpact provides a single level of appeal for administrative denials. Upon receipt of such an appeal, MedImpact will review the member's request for a particular drug or benefit against the terms of the Plan, including preferred drug lists or formularies selected by the Plan.

### Timing of Review

Pre-Service Clinical Prior Authorization – MedImpact will make a decision on a first-level appeal of an adverse benefit determination rendered on a pre-service clinical Prior Authorization claim within 15 days after it receives the member's appeal. If MedImpact renders an adverse benefit determination on the first-level appeal of the pre-service clinical Prior Authorization claim, the member may appeal that decision by providing the information described above. A decision on the member's second-level appeal of the adverse benefit determination will be made (by the IRO) 45 days after the new appeal is received. If the member appeals an adverse benefit determination of an urgent care claim, a decision on such appeal will be made not more than 72 hours after the appeal request is received.

- *Administrative Denial Appeal* – MedImpact will make a decision on an appeal of an adverse benefit determination rendered on an administrative denial within 15 days after it receives such appeal
- *Post Service Claim Appeal* – MedImpact will make a decision on an appeal of an adverse benefit determination rendered on a post-service claim within 30 days after it receives such appeal

### Scope of Review

During its pre-authorization review, first-level review of the appeal of a pre-service clinical Prior Authorization claim,

or review of a post-service claim or administrative denial, MedImpact shall:

- Take into account all comments, documents, records and other information submitted by the member relating to the claim, without regard to whether such information was submitted or considered in the initial benefit determination on the claim
- Follow reasonable procedures to verify the benefits determination is made in accordance with applicable Plan documents
- Follow reasonable procedures to ensure that the applicable Plan provisions are applied to the member in a manner consistent with how such provisions have been applied to other similarly situated members, and
- Provide a review that does not afford deference to the initial adverse benefit determination and is conducted by an individual other than the individual who made the initial adverse benefit determination (or a subordinate of such individual)

If a member appeals MedImpact's denial of a pre-service clinical claim and requests an additional second-level review by an IRO, the IRO shall:

- Consult with an appropriate healthcare professional who was not consulted in connection with the initial adverse benefit determination (nor a subordinate of such individual)
- Identify the healthcare professional, if any, whose advice was obtained on behalf of the Plan in connection with the adverse benefit determination, and
- Provide for an expedited review process for urgent care claims

### Notice of Adverse Benefit Determination

Following the review of a member's claim, MedImpact will notify the member of any adverse benefit determination in writing. (Decisions on urgent care claims will also be communicated by telephone.) This notice will include:

- The specific reason(s) for the adverse benefit determination
- References to pertinent Plan provisions on which the adverse benefit determination was based
- A statement that the member is entitled to receive, upon written request, free of charge, reasonable access to, and copies of all documents, records and other information relevant to the claim
- If an internal rule, guideline, protocol or other similar criterion was relied upon in making the adverse benefit determination, either a copy of the specific rule, guideline, protocol or other similar criterion will be provided free of charge upon written request, and
- If the adverse benefit determination is upheld by the IRO, either the IRO's explanation of the scientific or clinical judgment for the IRO's determination, applying the terms of the Plan to the member's medical circumstances, or a statement that such explanation will be provided free of charge upon written request.

### Direct Member Reimbursement

In the event the covered member does not present his or her identification card to the network pharmacy at the time of purchase, the covered member will be responsible for full payment for the medication(s). The member must then submit a Direct Member Reimbursement (DMR) form as directed by their Plan to request payment reimbursement.

Please contact MedImpact at 844-863-0356, or log on to [www.medimpact.com](http://www.medimpact.com) to obtain the DMR form for submission.

## **MedImpact Essential Health Benefit (EHB) Zero Copay Medications**

The Patient Protection and Affordable Care Act (PPACA), commonly known as healthcare reform, was signed into federal law in 2010. The PPACA established a package of items and services known as essential health benefits, which includes preventative services and medications. As of 2014, certain health plans are required to cover recommended preventive services and medications without charging a copayment, coinsurance or deductible. MedImpact has developed a list of medications and coverage criteria to support preventive medication requirements based on the recommendations of the U.S. Preventive Services Task Force (USPSTF) and the Centers for Disease Control and Prevention (CDC) to be covered under the pharmacy benefit.

Recommendations from USPSTF and the CDC can occur at any time and health plans have specified timelines to implement these recommendations to be compliant with federal law. Plans that meet the definition of a “grandfathered” plan are not subject to PPACA’s Essential Health Benefit requirements. Under the Affordable Care Act (ACA), plans are required to cover USPSTF preventive recommendations that have an A or B rating. In an on-going effort to remain compliant with healthcare reform requirements under the Affordable Care Act, MedImpact updates the list of medications and coverage criteria for preventative medications to be covered at zero-copay under the pharmacy benefit as needed. State specific requirements may vary.