

Month XX, XXXX

Name

Address

City, State Zip Code

Dear XXXXXX,

RE: Specialty Pharmacy Change

Glendale Unified School District has enrolled you in **MedImpact Direct Specialty**, a new program with new specialty pharmacies that will help make getting your specialty drugs easier than ever.

Our specialty pharmacies were carefully chosen to provide you with convenient delivery and personalized service. You don't have to do anything. One of our MedImpact Direct Specialty pharmacies will call you to introduce themselves and welcome you to the program. Your new pharmacy will work with your provider to transfer your prescription, set up an account, and start service for you.

MedImpact Direct Specialty provides access to:

- Care representatives to help with your therapy and health plan
- Copay assistance information if applicable
- Free standard shipping with delivery confirmation
- Nurses and pharmacist support available by phone from 5 a.m. to 5 p.m. PST
- 24-hour emergency service
- Educational information
- Translation services in multiple languages
- Personalized refill program

Please see the enclosed brochure for more detail on this program.

Questions? Please call MedImpact Direct Specialty at (877) 391-1103 or email us at specialtyhub@medimpactedirect.com. For security reasons, we ask that you do not include any personal health or payment information in your email. Please note that our Customer Service representatives will not be able to assist you if you call or email before October 1, 2017.

Sincerely,

MedImpact Direct Specialty